

# Privacy Notice

At Zerobank we recognize the importance of personal information protection. It is one of our fundamental responsibilities to ensure that we protect the information entrusted to us by our clients and our website visitors.

Please find below the security measures we established to guarantee the safety of your personal data.

## **What personal data we collect**

Personal data is any information about you by which you can be identified. This can include information such as:

- Your name, date of birth, email address, postal address, phone number, mobile number;
- Debit card details;
- Information about your device (such as the IP address, which is a numerical code to identify your device that can provide information about the country, region or city where you are based); and
- Information relating to your personal circumstances and how you use our sites, apps and services.

## **Why we collect your personal data**

We collect, process, and use personal information on our website/application in order to offer you better services as well as to steer you to the most suitable product information and online applications.

## **How we collect and keep your personal data**

We do not collect, use and process any information without your explicit consent, which can also be given on-line (through registration forms). A consent once given can be withdrawn at any time for any future actions. Information collected on our website will only be retained for as long as necessary to fulfill the purpose for which it was collected.

If you wish to access or correct any information entrusted to Zerobank, you may have your data deleted, blocked or corrected (as long as compliant with applicable law). You also have the right to access the personal information we retain about you.

## **How we protect your personal data**

In order to protect information entrusted to us, we have implemented appropriate measures to protect your personal data against unauthorized processing and against accidental loss, damage or destruction. You are responsible for choosing a secure password when we ask you to set up a password to access parts of our sites or apps. You should keep this password confidential and you should choose a password that you do not use on any other site. You should not share your password with anyone else, including anyone who works for us.

However, because sending information via the internet is not completely secure, we cannot guarantee the absolute security of any personal data sent to our site while still in transit and so you provide it at your own risk.

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## **Who we share personal data with?**

Data will not be transferred to third parties, unless necessary to answer your queries. However, we may reveal your personal data to any law enforcement agency, court, regulator, government authority or other organization if we are required to do so to meet a legal or regulatory obligation, or otherwise to protect our rights or the rights of anyone else.